

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

James J. Crow, Dennis L. Parker

1 TT

Assignee:

Motive, Inc. (having merged with BroadJump, Inc.)

2-15-04

Title:

DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE

OF A DYNAMIC SERVICE POINT MAP

Serial No.:

09/542,273

Filed:

April 4, 2000

Examiner:

L. Wang

Group Art Unit:

2155

Docket No.:

MTV0016US

Austin, Texas March 1, 2004

MAIL STOP RCE COMMISSIONER FOR PATENTS P. O. Box 1450 Alexandria, VA 22313-1450

RECEIVED

MAR 1 2 2004

PETITION FOR EXTENSION OF TIME

Technology Center 2100

Dear Sir:

Applicants respectfully petition for a one-month extension of time within which to respond to the October 31, 2003 outstanding Office Action, such extension allowing the undersigned until March 1, 2004 (February 29, 2004 being a Sunday) to respond.

Please charge the amount of \$110.00 as set forth in the enclosed transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on March 1, 2004.

Attorney for Applicants

Date of Signature

Respectfully submitted,

D'Ann Naylor Rifai

Attorney for Applicants

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